

# 2019 NEIFDA Winter Meeting

## Wednesday, January 30, 2019



NORTHEASTERN ILLINOIS  
FUNERAL DIRECTORS ASSOCIATION

When: Wednesday, January 30, 2019

Where: **Wildfire Glenview**

1300 Patriot Boulevard  
Glenview, IL 60026

Time: 6:00 p.m. Cocktail & Appetizer Hour

**\*\*Sponsored By American Wilbert Vault\*\***

7:00 p.m. Dinner and 1 FD CE Hour to follow

**Dinner is \$60 per person.** Please join us for great food and socializing!

RSVP: Dinora Congdon

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**WILDFIRE**  
STEAKS, CHOPS & SEAFOOD

**Presenter: Dede Frank**

**Program: 1 Hour Funeral Directing CE**

**Program Title: Five Important Etiquette Tips for Professionals and Funeral Directors**

**Program Content and Biography:**

Dede Frank has taught Speech Communication and Etiquette at Worsham College of Mortuary Science for the last 30 years. She is also the Registrar of the College. She helps students excel in soft skills such as social graces, relationships, and personal habits. She is a Certified Funeral Celebrant and has also presented continuing education lectures. She will be presenting her Five Important Etiquette tips for professionals as it relates to funeral directing and our industry. Dede will touch on creating a positive first impression, attention to appearance, minding your meal manners, using technology wisely, and networking.